

PRIVACY POLICY

2022

RoomRaccoon respects the privacy of its website visitors, in particular their rights regarding the automatic processing of personal data. We have therefore formulated and implemented a policy on complete transparency with our customers regarding the processing of personal data, its purpose(s) and the possibilities to exercise your legal rights in the best possible way.

If you require any additional information about the protection of personal data, please visit the website of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens): <https://autoriteitpersoonsgegevens.nl/nl>.

Until you accept the use of cookies and other tracking devices, we will not place any non-anonymised analytical cookies and/or tracking cookies on your computer, mobile phone, or tablet. With the continued visit of this website, you accept these terms of use and you accept the use of cookies and other tracking systems unless we have provided another method of accepting cookies on our website. The currently available version of this privacy policy is the only version that applies while visiting our website until a new version replaces the current version.

Article 1 - Definitions

- Website (hereinafter: "Website") RoomRaccoon. Booking engine used for ..., legal company name...
- Party responsible for processing personal data (hereinafter: "the controller"): RoomRaccoon, established at Keizerstraat 15, 4811 HL Breda, The Netherlands, Chamber of Commerce number: 67848540.

Article 2 - Responsibilities

The controller is not liable for any failure, disturbances, difficulties, or interruptions in the functioning of the website, causing the (temporary) inaccessibility of the website or of any of its functionalities. You, yourself, are responsible for the way you seek connection to our website. You need to take all appropriate steps to protect your equipment and data against hazards such as virus attacks on the Internet. Furthermore, you are responsible for which websites you visit and what information you seek.

The controller is not liable for any legal proceedings taken against you:

- because of the use of the website or services accessible via the Internet
- for violating the terms of this privacy policy
- The controller is not liable for any damages that incur to you or third parties or your equipment, as a result of your connection to or use of the website and you will refrain from any subsequent (legal) action against the controller.
- If the controller is involved in a dispute because of your (ab)use of this website, he is entitled to (re)claim all subsequent damages from you.

Article 3 - Collection of data

- Your personal data will be collected by RoomRaccoon and (an) external processor(s).
- Personal data means any information relating to an identified or identifiable natural person ('data subject').
- An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- The personal data that are collected on the website are used mainly by the controller in order to maintain a (commercial) relationship with you and if applicable in order to process your orders.
They are recorded in an (electronic) register.

Article 4 - Your rights regarding information

- Pursuant to Article 13 paragraph 2 sub b GDPR each data subject has the right to information on and access to, and rectification, erasure, and restriction of processing of his personal data, as well as the right to object to the processing and the right to data portability.
- You can exercise these rights by contacting us at info@roomraccoon.com.
- Each request must be accompanied by a copy of a valid ID, on which you put your signature and state the address where we can contact you.
- Within one month of the submitted request, you will receive an answer from us.
- Depending on the complexity and the number of requests this period may be extended to two months.

Article 5 - Data retention

- The collected data are used and retained for the duration determined by law.

Article 6 - Applicable Law

- These conditions are governed by Dutch law. The court in the district where the controller has its place of business has the sole jurisdiction if any dispute regarding these conditions may arise, save when a legal exception applies.

**This privacy statement applies since Monday 11th of October, 2021,
until further notice.**